MyNavCare®
PATIENT SUPPORT BY GENMAB

Navigating Care *Together*



Actor Portrayal

MyNavCare Patient Support by Genmab® offers resources, services, and support to help patients access a Genmab medication throughout their treatment journey.

MyNavCare.com

Genmab

Introducing *MyNavCare by Genmab®*

MyNavCare is more than a resource center; it's a program that provides helpful information for patients, care partners, and healthcare professionals about accessing a Genmab medication.



Actor Portrayal

Services & Resources *MyNavCare* Provides

1. **Coverage and access information for healthcare professionals**
2. **Co-pay and financial assistance options for eligible patients**
3. **Ongoing support and personalized resources for patients and care partners**



Have Questions?

Contact a *MyNavCare* Support Specialist by calling **1-866-NAV-CAR1** (1-866-628-2271), Monday-Friday, 8 AM-8 PM ET, or visit **MyNavCare.com** to learn more.

Support Throughout the Treatment Journey

With *MyNavCare*, an experienced team offers ongoing assistance to patients throughout treatment with EPKINLY® (epcoritamab-bysp).



MyNavCare PATIENT ENROLLMENT

Once a patient is enrolled in *MyNavCare*, our support specialists will begin coordinating the support services selected during enrollment.

Learn how to start enrollment on the last page of this brochure.

BILLING & COVERAGE INFORMATION

To start patients on medication, reimbursement experts provide healthcare professionals with information about coverage determination; financial assistance; and billing, coding, and appeals.





FINANCIAL ASSISTANCE OPTIONS

Eligible patients who are uninsured or underinsured may be able to receive assistance with treatment costs, including co-pays, co-insurance, and deductibles.



ONGOING SUPPORT & RESOURCES

Patients and care partners can receive ongoing information and support from **Patient Engagement Liaisons*** throughout the treatment journey.

**Please see full Prescribing Information, including Boxed Warnings.*

**MyNavCare* Patient Engagement Liaisons are part of the *MyNavCare Patient Support*® Program and do not provide medical advice or work under the direction of the prescribing healthcare providers. They are trained to direct patients to speak with their healthcare provider about any treatment-related questions.

For Healthcare Professionals



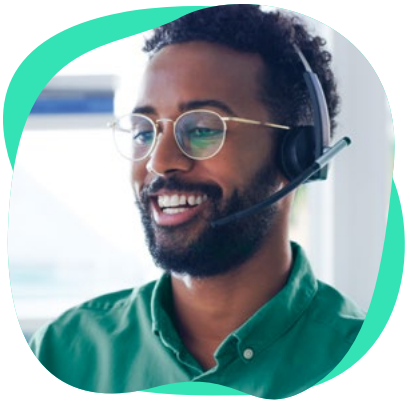
Navigating Access

MyNavCare specialists can provide information and resources to help patients get started with medication by providing your office with information about billing, coding, and coverage.

GETTING PATIENTS STARTED

MyNavCare Patient Support begins with **Patient Access Specialists**—the main contact for helping patients start medication. A Patient Access Specialist can assist with:

- Enrollment and onboarding
- Benefits review, prior authorization, and appeals information
- Co-pay assistance process for commercial patients and information about financial support



BILLING & COVERAGE

MyNavCare **Field Reimbursement Managers** provide information about payor and access requirements, including the following:

- Genmab product acquisition options
- Genmab medication-related billing, coding, and claim reimbursement information
- Support with reimbursement issues impacting patient access



Tools & Resources

MyNavCare offers materials at the click of a button, including billing and coding resources, sample letters, product distribution information, and a portal for managing patient cases.



MyNavCare HCP PORTAL

Access a secure portal to enroll patients, request *MyNavCare* patient services, and check on status.

Register for the HCP portal.



REIMBURSEMENT & CODING GUIDE

View product-level details to help streamline billing and coding for a Genmab medication.

Download the guide.

ACQUISITION & DISTRIBUTION

Genmab works with specialty pharmacies and distributors in the United States and Puerto Rico to help you get medication to your patients.

Specialty Pharmacy & Distributor List

Download now

Product Acquisition Fact Sheet

Download now

Get Started

Visit MyNavCare.com to see more resources for your office.

For Patients

Navigating Treatment

With *MyNavCare*, patients and care partners can get personalized support throughout the treatment journey from a dedicated team that cares.



How *MyNavCare* Supports Patients

A PARTNER THROUGHOUT THE TREATMENT JOURNEY

You are the main source for treatment information for your patients. With *MyNavCare*, patients have access to additional resources and medication information.

- Dedicated patient support throughout treatment
- Information about treatment access and financial support options*
- Insight into independent organizations that may provide additional assistance
- Additional tools and resources that may help along the way

FINANCIAL ASSISTANCE FOR ELIGIBLE PATIENTS

MyNavCare may be able to help uninsured or underinsured patients receive financial assistance and information. This includes:

- Co-pay assistance program for commercially insured patients*
- Independent patient assistant foundation information†
- Genmab Patient Assistance Program

*Based on eligibility requirements and Terms and Conditions.

†Eligibility criteria is determined by each independent third-party foundation. *MyNavCare* does not determine eligibility and cannot guarantee foundations will offer assistance.

Ongoing Personalized Support

MyNavCare puts patients at the center of their care, with a Patient Engagement Liaison§ as a source of ongoing support.

MEET OUR PATIENT ENGAGEMENT LIAISONS

Patient Engagement Liaisons are experienced nurses who are part of the *MyNavCare Patient Support* Program and do not provide medical advice or work under the direction of the prescribing healthcare providers. They are trained to direct patients to speak with their healthcare provider about any treatment-related questions. They're dedicated to your patients, helping to:

- Offer one-on-one support and resources for patients and care partners
- Provide information about the patient's condition
- Share information about third-party organizations that may be able to help, including travel coordination support



§ *MyNavCare* Patient Engagement Liaisons are part of the *MyNavCare Patient Support* Program and do not provide medical advice or work under the direction of the prescribing healthcare providers. They are trained to direct patients to speak with their healthcare provider about any treatment-related questions.

> We understand that undergoing treatment can be overwhelming. *MyNavCare* is here to help.
>
> -Jenny F., Patient Engagement Liaison



RESOURCES FOR PATIENTS & CARE PARTNERS

With *MyNavCare*, patients and care partners can access helpful tools to support them throughout treatment.

MyNavCare Patient Journal

Patients can record their thoughts with self-reflection, mindfulness, and goal-setting tools.

Download the journal

Care Partner Guidebook

A resource to help care partners navigate their role, take care of themselves, and set meaningful goals.

Download the guidebook

Ways to Start *MyNavCare* Enrollment

Healthcare providers can start the enrollment process.[‖] Once enrollment is complete, your dedicated *MyNavCare* Patient Access Specialist will begin benefits verification for your patient.



Complete the Enrollment Form

Healthcare professionals can download and complete the Enrollment Form.

Download the form

OR



Register for the *MyNavCare* HCP Portal

Healthcare professionals can start enrollment online via the *MyNavCare* HCP Portal.

Sign up for the portal

OR



EHR-Integrated Enrollment

Practices with supported EHR integrations may digitally enroll patients into *MyNavCare*.

[‖]A patient or care partner's signature is required to authorize enrollment. You may check benefits verification and patient coverage status on the *MyNavCare* HCP Portal or contact us for assistance.



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